

www.dynamicspecialty.com



CLEAN & SIMPLE RETURN POLICY

STEP 1

Please email us at parts@dynamicspecialty.com so we can track the return item(s).

We will respond to that email, with return guidelines as below. Retain that correspondence until the refund or replacement has been received.

STEP 2

All returns and exchanges must be returned to the dealership in person or via shipping (solely at your expense except in the case of dealership error), in the original packaging, in new, resalable condition, with all instructions and hardware, and in the condition the order was received; otherwise, it is at Dynamic's discretion to accept the return.

If there is an error on our part (example: part pulled wrong, etc.), then firstly, we apologize for the inconvenience and will gladly issue a full refund or correct the error.

All parts must be accompanied by original purchase documentation and are subject to inspection. Please be aware that refunds will ONLY be processed after the packages are received and inspected.

PLEASE NOTE:

- No restocking fee for parts returned within 30 days.
- All parts returned after 30 days are subject to 20% restocking fee.
- Non-stock special-ordered items are not returnable.
- Electrical and electronic repair parts are non-returnable.

In the event of a part ordered but not used, there is a maximum 90 day return window. There will be no returns accepted after 90 days from date of part being received.

Shipping charges will not be refunded on returned parts, as the shipping is a service rendered and cannot be refunded.

Thank you for your understanding, we appreciate your business!

NOT IN STOCK? WE CAN ORDER FOR YOUR APPLICATION.

TOLL FREE: 888-416-9333

2 LOCATIONS: 3660 50 Avenue SE, Calgary AB, T2B 3N9 | 18550 96 Avenue, Surrey BC, V4N 3P9 HOURS: Monday to Friday 8am-4:30pm